# KORBITEC

## **Electronic Rates Clearance Process**

**GARDEN ROUTE** 

Presented by: Korbitec Integrated Services

Date: 21 and 22 February 2011

property24

PROP / Ctrl

GhostConvey windeed

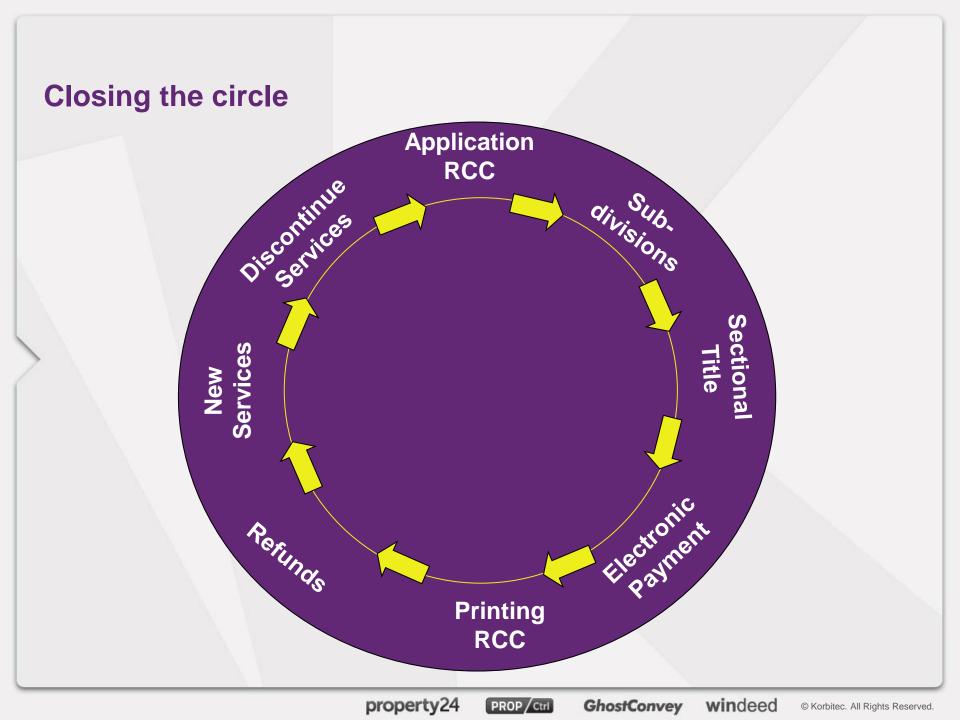


## Agenda

- Introductions
- Process Explained
  - MosselBay, George
- Validity Periods and Costs
- Payment Procedures & Attachment Functionality
- Future Development
- Service Level Agreement
- Questions & Answers

PROP / Ctrl Gh

GhostConvey windeed



**Electronic rates clearance application process** 



**KORBITEC** © Korbitec. All Rights Reserved.

# MOSSELBAY MUNICIPALITY

- Information as Requested by the department
  - Email address of both parties if available
  - POSTAL ADDRESS: \*Ask the Buyer where they would like to receive their municipal rates account! Use this on application for rates.
  - Attorneys should preferably supply office/work telephone land line numbers of transferors and transferees
    - Cell phone numbers are very welcome since we might start a "dam update & rates charge update & application for subsidy" sms system.
    - No telephone numbers should be copied from one field to another. In other words: As much contact details as possible

windeed

#### • Refunds

- Seller must finalize his services account A.S.A.P after registration
- Buyer must pay his services deposit to receive his water & electricity account.
- With all of the execution sales that are being registered it is not possible for the Municipality to give refunds to sellers without a notification or authorization from the transferring attorney.
- Payment Procedures:

property24

PROP/Ctrl

• It is entirely up to the attorney. All that the Municipality would like is that RCC fees, rates and services amounts should be paid separately to each of the deposit references.

**GhostConvey** 

**Electronic rates clearance application process** 



# **GEORGE MUNICIPALITY**

- Information as Requested by the department
  - Please supply completed postal address of purchaser, especially for farms and Herolds Bay properties as there are no street delivery of mail there.
  - George Municipality hand over accounts to Nico Smit attorneys for debt collecting • purposes. When such an account is settled, please attach a confirmation letter from Nico Smit regarding settlement of the account, as these payments do not reflect on our accounting system immediately.
  - For subdivision, consolidations and Opening of Sectional Title applications, please attach proof that these applications have been submitted to and circulated by the planning department.
  - If paying electronically, please make payment prior to the due date indicated, as electronic payments can take up to 4 days to reflect on our account.
  - Please always send a cost paid message as well as attach proof of payment of the outstanding rates, and our administration fees. If no proof of payment RCC cannot be issued.
  - When paying at cashier, please show the attorneys report you receive with • outstanding amounts in order for the cashier to receipt the monies accordingly.
  - George Municipality does not refund any pro rated amounts, attorneys should pro rata their own amounts. The municipality has to collect for the full financial year.
  - Very Important request: Please do not query rates via phone or fax, please make use of the free format facility as well as the attachment facility on the electronic platform.





GEORGE LOCAL COUNCIL ATTORNEY'S REPORT

RatesClearance Attorney

#### Electronic Reference: 10001768

Sub Code	Erf	Portion	Suburb	Extent
	5141		GEORGE	2091 Square metres
Stand Code				
Scheme Name			Unit number	
Scheme Reg.			Parent	
RCA No	MAGDALE		Annual Figures	10750.04
RATES ACC No	SHELL CASE 51 TO		Property Value	R1 500 000,00
	NEDBANK	5141		
			Sale Price	R702 000,00
Physical Address	8 FRIEDA STREET GEORGE	Date Costs Issued	15/02/2011	
	6 FRIEDA S	8 FRIEDA STREET GEORGE	User Name	LGM/Whilma

TOTAL COSTS

TUTAL COSTS				
Account No	Account Holder	Amount	Date Valid From	Date Valid To
100684555	SHELLCASE 51 PTY LTD	R37,62	14/02/2011	15/02/2011
100684556	SHELLCASE 51 PTY LTD	R17 276,29	14/02/2011	15/02/2011
Total Payable		R17 313,91		

Amount Description	Account No	Account Holder	Amount	Debt Type	Date Valid From	Date Valid To
Rates Clearance Administration fee	100684555	SHELLCASE 51 PTY LTD	R37,62	Debit	14/02/2011	15/02/2011
Valuation Administration fee	100684556	SHELLCASE 51 PTY LTD	R37,62	Debit	14/02/2011	15/02/2011
Miscellaneous	100684556	SHELLCASE 51 PTY LTD	R236,69	Debit	14/02/2011	15/02/2011
Assessment Rates	100684556	SHELLCASE 51 PTY LTD	R7 416,07	Debit	14/02/2011	15/02/2011
Refuse	100684556	SHELLCASE 51 PTY LTD	R3 458,09	Debit	14/02/2011	15/02/2011
Sewerage	100684556	SHELLCASE 51 PTY LTD	R4 292,22	Debit	14/02/2011	15/02/2011
Water	100684556	SHELLCASE 51 PTY LTD	R1 835,60	Debit	14/02/2011	15/02/2011
Total	•		R17 313,91			

#### ID N Purchaser NFDBANK

payment is not made on or before 15 February 2011 a new clearance application should be mad To prevent unnecessary delays please attach this or duplicate thereof to your payn The Seller on application will be reimbursed for estimated advanced credit payment

been finalised. Only cash, Bank Guaranteed Cheques or Attorney Trust Cheques and Electronic trans

#### Validity Period of costs:

George: Until 15th of each month Mossel bay: 30 Days from date of issue Knysna: 30 Days from date of issue Bitou: 30 Days from date of issue

#### Validity period of RCC:

George: 60 Days Mossel Bay: 120 Days to change to 60 Knysna: 120 Days Bitou: 120 Days

#### Administration Fees:

George: R37.62 VC & R37.62 RCC Mossel Bay: R70 VC & R33 RCC Knysna: R237 Bitou: R57

#### **Period Collecting for:**

George: Full Financial year Mossel bay: Full Financial Year Knysna: Full Financial Year Bitou: Full Financial Year

## GEORGE

	Authority is hereby granted the Local Government Municipal for the registration of the transfer of	Systems Act, 2000 (32 o	f 2000),	
	Certificate Nr.:	10001768		
	Date:	15/02/2011		
	Valid Until:	10/04/2011		
	Conveyancer Ref Nr:	NED1/1214/WB		
Transfer from:	SHELL CASE 51 (PROPRIETARY) LIMITED	ld. Nr:	200303157207	
Transfer to:	NEDBANK LIMITED	ld. Nr:	195100000906	
Erf/Farm	5141	Township /Farm:	GEORGE	
Council:	George			
Mr M. M. Cupin	10	Declaration By Conve I acting on behalf of RatesClearance Attor	ney - Newlands	
for: Executive Director:		hereby certify that this is a true copy of the rates clearance certificate drawn from GhostConvey.		
for: Executive Financial Man		Signature:	Date:	

GEORGE LOCAL MUNICIPALITY

#### ATTORNEYS REPORT

RATES CLEARANCE CERTIFICATE

### VALIDITY PERIOD OF FIGURES AND RCC

KODA 1.0.6

property24

PROP / Ctrl

windeed **GhostConvey** 

© Korbitec. All Rights Reserved.

## 

## **EFT VS. CASHIER**

If paying electronically :

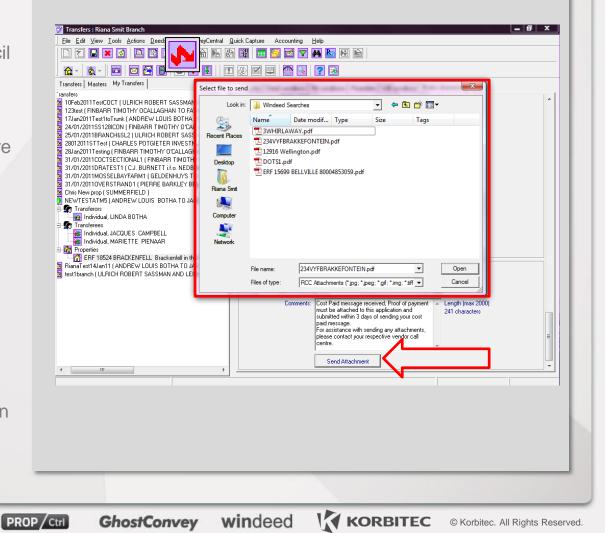
- Please note Administration Fees need different references as they go to a Vote number on the council side.
- If on Attorneys report there are more than one rates account numbers applicable, please ensure to correctly reflect them on your payments. Please make separate payments per account number.
- Each Municipality has it's own bank account
- Electronic payments can take up to 4 days to reflect in the bank account of the municipality

If paying over the counter:

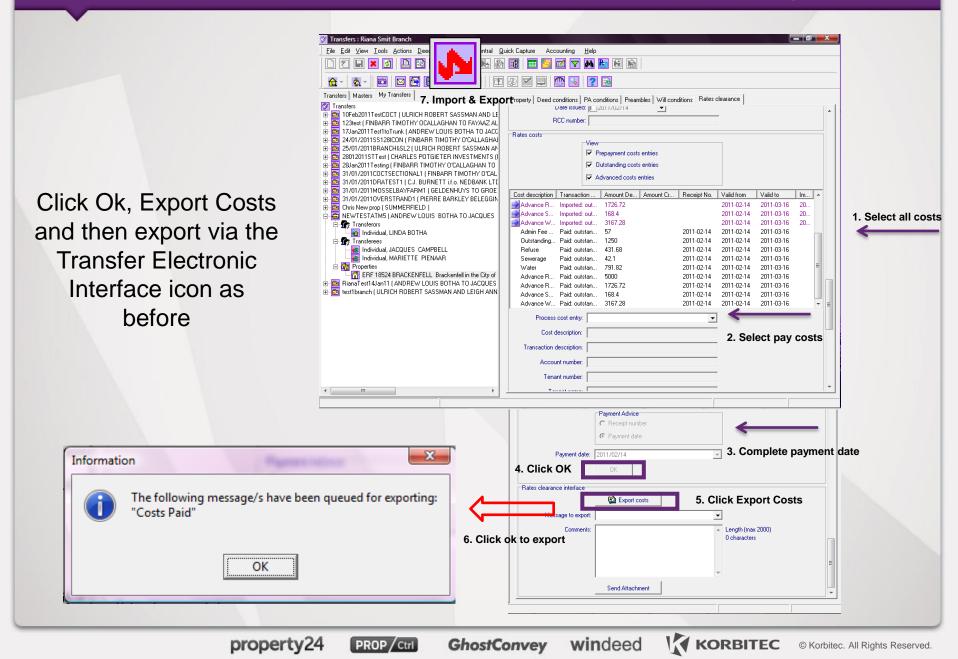
- Please make sure the monies are receipted as per the breakdown on your attorneys report.
- Do not leave your documents at the counter

property24

#### Send a cost Paid Message Send supporting documents via attachment









## SOON TO BE AVAILABLE

- Corrections
- Extensions
- Opening of SS
- Registered Rights
  - Servitude
  - Leases
  - Right to extend
- Application for Refund



## SERVICE LEVEL AGREEMENT

- Turn around times
  - From application to Acknowledgment
  - From Acknowledgment to Figures
  - From Payment to RCC

property24

4 PROP/Ctrl

GhostConvey W

windeed KORBITEC

EC © Korbitec. All Rights Reserved.

## Thank you



#### **Physical Address:**

Great Westerford, 240 Main Road, Rondebosch, Cape Town, South Africa

#### Postal Address:

P.O.Box 243, Newlands, Cape Town, 7725, South Africa Tel: 021 658 9700 Fax: 021 658 9701 www.korbitec.com Customer Service Centre: 0860 266 839

property24

PROP / Ctrl

GhostConvey

windeed © Korbitec. All Rights Reserved.