

CONSUMER PROTECTION ACT – WHAT THE ACT MEANS TO YOU



The **Consumer Protection Act** is one of the most important pieces of consumer legislation to become law in South Africa. Generalist attorneys, litigators, conveyancer and commercial drafters regularly face challenges in applying the Act's provisions.

Rated by attorneys as one of LEAD's most popular seminars.

Practical solutions to assist attorneys interpret and implement the Consumer Protection Act.



Programme content

This seminar aims to cover

- the complexities in interpreting and implementing the Act both from a business and legal perspective;
- the latest developments on the consumer protection front, including discussions on judgments by the National Consumer Tribunal;
- engaging with clients to find practical ways of aligning business practices and relevant agreements with the Act; and
- hints on plain language drafting.

There will be generous question time to deal with queries.

Presenter



Trudie Broekmann is a commercial attorney with over 15 years' experience. She focuses on the Consumer Protection Act and Company Law. Trudie provides training in both these two fields and is quoted frequently in press reports as a specialist on the Consumer Protection Act (CPA). She has a BA LLB, a diploma in International Law with distinction and a Masters in Tax.

Trudie has assisted in

- setting up the new National Consumer Commission and Companies and Intellectual Property Commission;
- reviewing major local and overseas companies' agreements in light of the introduction of the CPA.

Work history

In April 2007, Trudie joined Mallinicks Inc which subsequently merged with **Webber Wentzel**. She spent four years at **Webber Wentzel** as a senior associate specialising in the CPA and Companies Act.

She joined Gunstons Attorneys (Cape Town) as a director in October 2011 and has now struck out on her own as Trudie Broekmann Attorneys.

Who should attend?

All legal practitioners will benefit from this seminar.

Town/city and date (9:00 – 16:00)

Johannesburg: 19 March 2013
Pretoria: 11 April 2013
Cape Town: 18 April 2013
Durban: 7 May 2013
Bloemfontein: 9 May 2013
Port Elizabeth: 16 May 2013

The venue for this seminar/workshop will be confirmed by LEAD with registration confirmation.

Registration fees (Vat Inclusive)

The registration fee includes all seminar material, refreshments and lunch.

Practising attorneys: R 990 per person

Candidate attorneys / support staff: R 870 per person

Practising attorneys from firms located further than 200 km from the closest venue: **R 650 per person**

Non-practising attorneys / Others: R 1 980 per person

- **5% discount** applies for 5 or more delegates from the same firm/organisation.
- Limited seats are available and registrations will be confirmed on a first-come, first-served basis.

How do I register?

Please type your details on the form on page 2 after you have saved it on your computer. Email the completed form, your payment details or proof of payment and a copy of your ID document to annelie@LSSALEAD.org.za.

Payment can be made up-front by cheque, credit card or direct deposit. No registration will be confirmed if the payment details or proof of payment has not been included.

Any person who has registered for a seminar and fails to cancel (in writing) at least 48 hours prior to the seminar, shall be held liable for the payment. All refunds must be claimed in writing not more than 15 business days after cancellation.

*LEAD reserves the right to cancel a learning activity should the number of delegates not justify the costs involved. Registered delegates will be given reasonable notice of cancellation. **NB: Registration closes 48 hours before the seminar commences***

If you have questions on the seminar/workshop itself, please contact seminars@LSSALEAD.org.za

LEAD Contact numbers: +27 (0)12 441-4645/4613/4608

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* The Attorneys Fidelity Fund provides a substantial measure of funding to LEAD for training allowing LEAD to offer quality training products at affordable fees to practising attorneys and candidate attorneys.



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INSTRUCTIONS ON HOW TO COMPLETE THE FORM			
1. Save the form on your computer and then .type your details directly onto the form to replace _____.			
2. Where a block <input type="checkbox"/> appears, please select the correct block to look like this <input checked="" type="checkbox"/> .			
3. Save and email the form to annelie@LSSA.org.za together with proof of payment.			
4. Credit card payments: Print out the form and sign where indicated. Scan and email; or fax to the above details.			
Date and Town/City of Attendance			
<input type="checkbox"/> Johannesburg: 19 March 2013		<input type="checkbox"/> Pretoria: 11 April 2013	
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A 5% discount applies for 5 or more delegates from the same firm/organisation. If this applies to your firm/organisation, please contact seminars@LSSALEAD.org.za for the applicable fees.			
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Payment Options (Registration will be confirmed only if the payment details or proof of payment has been received.)			
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Account: 6200 9641 079		Branch Code: 251445	
Reference: TEL NO/FIRM/NAME/CPA			
Payment by Credit Card: <input type="checkbox"/> Card type: MasterCard <input type="checkbox"/> Visa <input type="checkbox"/>			
Budget facility to be used? No <input type="checkbox"/> Yes <input type="checkbox"/>		Number of months:	Amount: R
Card expiry date:		Card holder's name:	
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Signature:		Date:	
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