

# Lexis Convey v18.5.2

## Release Notes

2025/03/04

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## ABSA Bank Limited: Default E-Statement Indicator

The ABSA Bank Limited Customer Contact Details (MT71) milestone fields have been updated:

- **Send e-Statement**
- **Email address**

The fields will now be required by default.

The **Send e-Statement** field will be selected by default.

The **Email address** field will be required before the Customer Contact Details (MT71) milestone can be sent, if the **Send e-Statement** field is selected.

The screenshot displays the LexisConvey interface for the 'Customer Contact Details (71)' milestone. The form is titled 'Customer Contact Details (71)' and includes the following sections and fields:

- Contact Details Sent:** 2025/02/04
- Delivery Methods:** Default notice delivery: Registered Mail
- Send eStatement:**  (indicated by a red arrow)
- Contact details (please capture at least 1 telephone number):**
  - Home phone: [ ] Home dialing code: [ ]
  - Work phone: [ ] Work dialing code: [ ]
  - Cell phone: 0716716682
  - Spouse cell phone: [ ]
  - Email address: \* [ ] (indicated by a red arrow)
- Next of kin (please capture at least 1 telephone number):**
  - First name: \*
  - Surname: \*
  - Relationship: \*
  - Home phone: \*
  - Work phone: \*
  - Cell phone: \*
  - Email address: \*
- Residential address:**
  - Address line 1: \*
  - Address line 2: \*
  - Address line 3: \*

At the bottom of the form, there are 'Action' and 'Cancel' buttons. In the left sidebar, the 'Customer Contact Details (71)' milestone is highlighted with a red arrow. The bottom status bar shows 'User: Supervisor', 'Our Refs: My Matters and Unassigned', and notification icons for 2185 messages and 9 milestones.

## Bug Fixes

- Attachments for milestone activity emails not attached when sending emails.